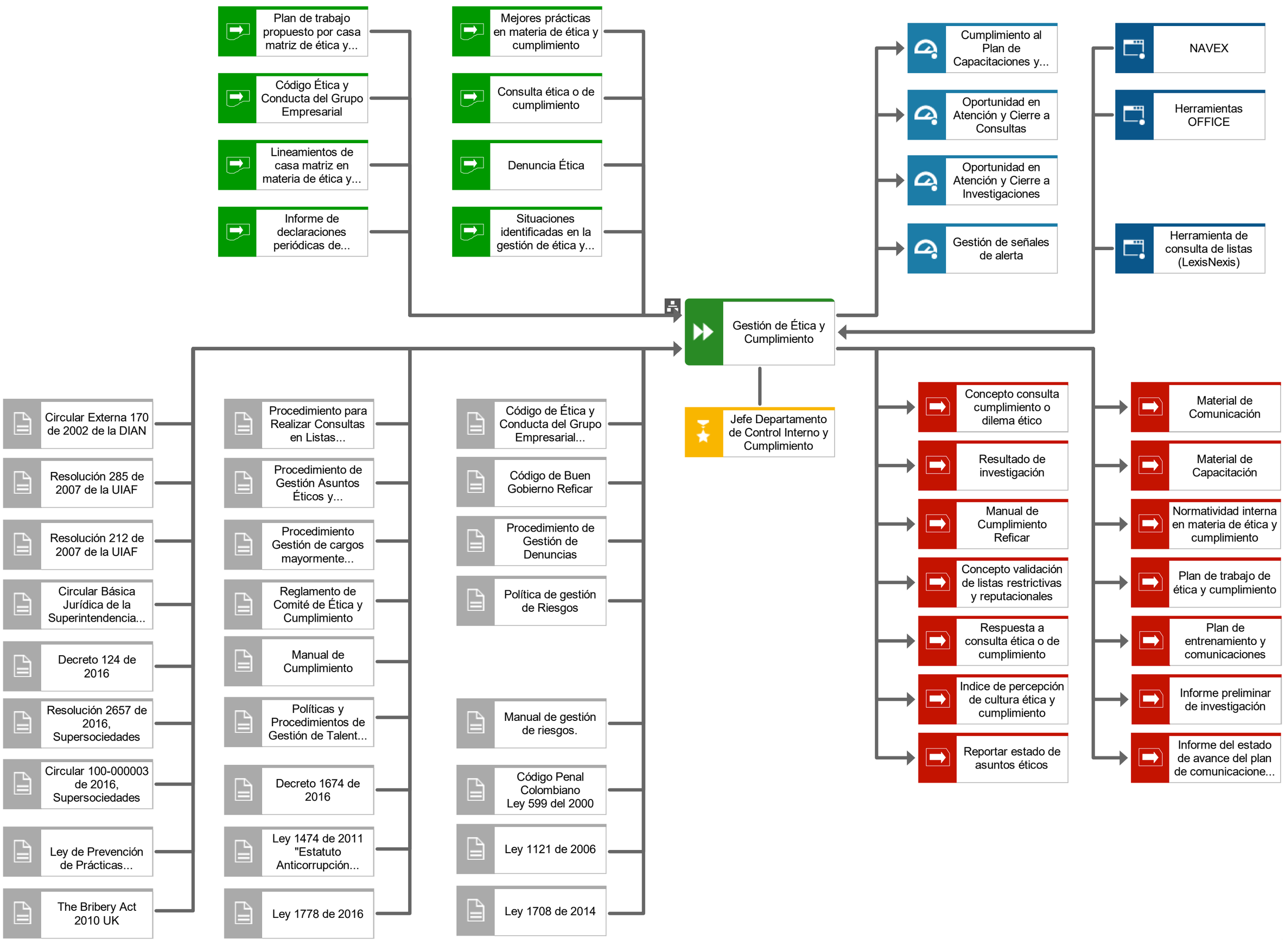Caracterización del Proceso